FAMILY FIRST COMMUNITY SERVICES, LLC

FFCS News

VOLUME II, ISSUE I

NOVEMBER 1, 2011

SPECIAL POINTS OF INTEREST:

- Thank You ALL For Your Support — page 1
- Letter from FFCS Supporters— page 1
- Announcement — page 2

Thank You ALL For Your Support

First, we would like to say "SORRY!!!" for not publishing our Newsletter for almost one year. Many things happened to FFCS since November 2010 and our staff and management continued to work so hard with keeping our services in tact. As you know, the State of NC reinforced that enhanced service providers must obtain a certification to become a Critical Access Behavioral Health Agency (CABHA) by January 1, 2011 in order to remain in business. After going through a few obstacles, FFCS was able to obtain the CABHA certification!! During the process, many of you contacted NC State to advocate for our agency. We truly appreciate your support and loyalty for the services which we provide. Since we are now CABHA certified, we offer following services;

- Comprehensive Clinical Assessment
- Outpatient Therapy
- Medication Management
- Targeted Case Management
- Intensive In-Home
- Substance Abuse Intensive Outpatient (SAIOP)

In addition to CABHA certified services, we also provide Targeted Case Management Services for Individuals with Intellectual and/or Developmental Disabilities.

FFCS also decided not to renew a contract with Mecklenburg LME for Hourly Respite Services for this year.

More changes are coming from the State level in 2012-2013, we will keep you updated what is going on. Please feel free to contact Viva or Michiko with any questions or concerns.

FFCS Family Corner ~ featuring Ms. Agnus Smith

October 24, 2011

To Whom It May Concern:

I am a 70 year old parenting grandmother. With six (6) children, twenty (20) grandchildren, and thirty-two (32) great-grandchildren. My family and I have been with Family First for approximately six (6) years. Family First has assisted me with two of those twenty grandchildren. It has been a great stressor, but now that we know what to expect from DEPRESSION, we challenge the fact that we are over comers. Family First's staff are patient, kind, loving, caring, and very professional. We as a family have had some difficulties, and struggles getting to this point but we give Family First the credit for getting us this far. They are very instrumental In applying the ten (10) (SOC) System of Care Principals. Our favorite Principal is Youth Driven and Family Guided. - Agnus Smith

ANNOUNCEMENT

Family First Community Services, LLC

3705 Latrobe Drive
Suite 340
Charlotte NC 28211

3705 Latrobe Drive
Suite 340
Charlotte NC 28211

If you would like to be featured in our "FFCS Family Corner", please contact Sarah Field at 704-364-3989 or email info@fam1stcom.com.

If you have any questions or concerns, please don't hesitate to contact Viva or Michiko at 704-364-3989 or info@fam1stcom.com.

Empowering Families to Discover the Path for Success.

www.familyfirstcommunity.com

Family First Community Services LLC
3705 Latrobe Drive
Suite 340
Charlotte NC 28211